

Course Title	OPERATIONS MANAGEMENT
Course Code	MGT 302
Course Purpose and Objectives	The purpose of this course is to help students examine and evaluate Operations Management related to service and manufacturing industries. On completion of the course, students will critically evaluate different quantitative and qualitative issues and assess their importance in supporting the strategic management and operational decisions for the corporate and functional areas of a business. Students will also examine how the strategic and operational nature of a business interlinks.
Learning Outcomes	<ol style="list-style-type: none"> 1. Evaluate the role and scope of Operations Management within both service and manufacturing sectors. 2. Analyze the significance of both quantitative and qualitative factors in enhancing strategic and operational decision-making across corporate and functional levels of an organization. 3. Examine the interrelationship between strategic objectives and operational activities within a business context. 4. Outline the key management tasks involved in process design, supply chain management, logistics, project planning, and quality control, including an overview of Total Quality Management principles.
Course Content	<p>OPERATIONS MANAGEMENT</p> <p>MANAGEMENT OF PROJECTS</p> <p>PRODUCT AND SERVICE INNOVATION</p> <p>SUSTAINABLE PRACTICES IN SUPPLY CHAIN</p> <p>QUALITY MANAGEMENT</p> <p>STRATEGIES FOR PROCESS MANAGEMENT</p> <p>DESIGNING OPERATIONAL LAYOUTS</p> <p>STRATEGIC HUMAN RESOURCE MANAGEMENT</p> <p>INTEGRATED SUPPLY CHAIN MANAGEMENT</p> <p>LOGISTICS AND DISTRIBUTION IN SUPPLY CHAIN</p>