

Course Title	MANAGING AND WORKING IN A CROSS-CULTURAL ENVIRONMENT
Course Code	LIB 119
Course Purpose and Objectives	The purpose of this course is to help students understand the challenges and opportunities, which are found in a cross-cultural working environment. The course provides knowledge and skills, which are essential for the cross-cultural adjustment of students aspiring to work abroad. It equips future managers with the knowledge and abilities to manage in a culturally diverse workplace setting. Students will also gradually build their own research and critical skills by analyzing cross-cultural issues within a company of their choice.
Learning Outcomes	<ol style="list-style-type: none"> 1. Define culture and how it affects behaviour in a cross-cultural working environment. 2. Explain the importance of cross-cultural working environment. 3. Explain how a manager can deal effectively with people in cross-cultural settings. 4. Explain globalization and cross-cultural issues and the global perspective of cross-cultural working environment. 5. Explain the importance of cross-cultural leadership and how it can become effective. 6. Discuss important issues within cross-cultural working environment.
Course Content	<ul style="list-style-type: none"> • Introduction to the module • Culture across the globe • Globalization and cross-cultural issues • Workshop: business – environment - globalization • Multicultural working environment • Work motivation in cross-cultural environment • Cross-cultural leadership • Cross-cultural conflict • Building cross-cultural competencies (1) • Building cross-cultural competencies (2) • Invited speakers and forum discussion: cross-cultural working environment in Cyprus • The role of human resource management in cross-cultural working environment